

# Waterra (UK) Limited Supplier Information

Updated on 19 January 2012

## Introduction

This sheet has been produced in response to the large number of supplier questionnaires received. We have collated all the most common questions into this form and posted copies of all policies and certificates on our website (URL links are provided below). If the answers required by your system are not included on this sheet or on our web site, please contact us.

## Company Details

Name:	<b>Waterra (UK) Limited</b>		
Office Address:	<b>Unit 4, 179-189 Stratford Road, Shirley, Solihull, West Midlands B90 3AU, UK</b>		
Tel No (Sales)	0121 733 7743 / 7745	Sales Office email:	sales@waterra-in-situ.com
Tel No (Admin)	0121 733 3533	Admin Office email:	admin@waterra-in-situ.com
Fax No	0121 733 7746	Web Site:	www.waterra-in-situ.com
Business Hours:	09:00 – 17:00	No of Employees:	9
Details of Supplier's Scope / Range of Services:			
<b>The supply and specification of groundwater and other environmental monitoring equipment</b>			

## Key Company Contacts

Sales Team	<b>Tim Davies</b>	<a href="mailto:Tim.davies@waterra-in-situ.com">Tim.davies@waterra-in-situ.com</a>	Sales and Servicing Manager
	<b>Kayleigh Smith</b>	<a href="mailto:Kayleigh.smith@waterra-in-situ.com">Kayleigh.smith@waterra-in-situ.com</a>	International Sales
	<b>David Wilson</b>	<a href="mailto:David.wilson@waterra-in-situ.com">David.wilson@waterra-in-situ.com</a>	UK Field Sales
Technical Support	<b>Stephen Wallice</b>	<a href="mailto:Stephen.wallice@waterra-in-situ.com">Stephen.wallice@waterra-in-situ.com</a>	Technical Manager
Accounts and Admin	<b>Julie Rose</b>	<a href="mailto:Julie.rose@waterra-in-situ.com">Julie.rose@waterra-in-situ.com</a>	Financial Manager
	<b>Jon Trelfa</b>	<a href="mailto:Jon.trelfa@waterra-in-situ.com">Jon.trelfa@waterra-in-situ.com</a>	Managing Director
	<b>Peter Dumble</b>	<a href="mailto:Peter.dumble@waterra-in-situ.com">Peter.dumble@waterra-in-situ.com</a>	Technical Director

## Quality, Health and Safety

Waterra (UK) Limited maintain the highest possible business and environmental standards by operating an Integrated Management System incorporating the ISO9001:2008 Quality Standard and the ISO14001:2004 Environmental Management System. We also work to Health and Safety standards commensurate with OHSAS18001, though have not applied for registration under this standard. For policy statements and copies of ISO certificates go to [www.waterrauk.com/pages/general/Policy\\_Statement.asp](http://www.waterrauk.com/pages/general/Policy_Statement.asp).

Quality Management System			<b>ISO9001:2008</b>				
Certificate No	19774	Accreditation Body	NQA	Date Issued	16/8/2005	Valid until	06/10/2014
Environmental Management System			<b>ISO14001:2004</b>				
Certificate No	E906	Accreditation Body	NQA	Date Issued	11/8/2005	Valid until	06/10/2014
Scope of Accreditation (ISO 14001 and ISO 9001)							
The supply and specification of water and other environmental monitoring equipment							
Safety Policy			In-house system based on OHAS18001 (not accredited)				

## Company Financial Details

Company Registration No:	<b>2573628</b>	VAT Registration No:	<b>GB 559 0682 13</b>
Date of Incorporation	14 January 1991		
Registered Office:	Unit 4, Rear Of 179 Stratford Road, Shirley, Solihull, West Midlands B90 3AU		
D&B DUNS Number	<b>765582796</b>	SIC Codes:	51.70 ("Other Wholesale")
Terms & Conditions of Trading:	30 days net (subject to status) See: <a href="http://www.waterrauk.com/pages/general/Terms.asp">www.waterrauk.com/pages/general/Terms.asp</a>		

## Bank Details

Available on request

## Insurance Details

Go to [www.waterrauk.com/pages/general/Liability\\_Insurance.asp](http://www.waterrauk.com/pages/general/Liability_Insurance.asp) for insurance details and copies of certificates.

Insurance Type	Amount	Detail
Public Liability Insurance:	£2,000,000	Any one event
Employers Liability:	£10,000,000	
Product Liability	\$2,000,000	

Public and Employers Liability Insurances are brokered via Tyser & Co Ltd with Allianz under **Policy Number 27/TX/18577479/02**, expiring on 28 February 2012.

Product Liability Insurance is brokered via Flood & Peterson Insurance Inc with OneBeacon under **Policy Number 7110127690000** expiring on 1 September 2012.

## Customer and Trade References

Trade and customer references can be supplied on request.

## Data Confidentiality

Waterra (UK) Limited only use data provided by customers for in house business purposes and we do not sell this information to any third party. Confidentiality of all customer information is maintained in accordance with current UK legal requirements. See Privacy Statement on our web site for further details:

([http://www.waterrauk.com/pages/general/privacy\\_statement.asp](http://www.waterrauk.com/pages/general/privacy_statement.asp))