

Waterra (UK) Limited

Supplier Information

Updated on 20 July 2010

Introduction

This sheet has been produced in response to the large number of supplier questionnaires received. We have collated all the most common questions into this form and posted copies of all policies and certificates on our website (URL links are provided below). If the answers required by your system are not included on this sheet or on our web site, please contact us.

Company Details

Name:	Waterra (UK) Limited		
Office Address:	Unit 4, 179-189 Stratford Road, Shirley, Solihull, West Midlands B90 3AU, UK		
Tel No (Sales)	0121 733 7743 / 7745	Sales Office email:	sales@waterrauk.com
Tel No (Admin)	0121 733 3533	Admin Office email:	admin@waterrauk.com
Fax No	0121 733 7746	Web Site:	www.waterrauk.com
Business Hours:	09:00 – 17:00	No of Employees:	8
Details of Supplier's Scope / Range of Services:			
The supply and specification of groundwater and other environmental monitoring equipment			

Key Company Contacts

Sales Team	Tim Davies	Tim.davies@waterrauk.com	Sales and Servicing Manager
	Kayleigh Smith	Kayleigh.smith@waterrauk.com	Sales
Technical Support	Stephen Wallace	Stephen.wallace@waterrauk.com	Technical Manager
Accounts and Admin	Julie Rose	Julie.rose@waterrauk.com	Financial Administrator
	Peter Dumble	Peter.dumble@waterrauk.com	Managing Director

Quality, Health and Safety

Waterra (UK) Limited maintain the highest possible business and environmental standards by operating an Integrated Management System incorporating the ISO9001:2008 Quality Standard and the ISO14001:2004 Environmental Management System. We also work to Health and Safety standards commensurate with OHSAS18001, though have not applied for registration under this standard. For policy statements and copies of ISO certificates go to www.waterrauk.com/pages/general/Policy_Statement.asp.

Quality Management System			ISO9001:2008				
Certificate No	19774	Accreditation Body	NQA	Date Issued	16/8/2005	Valid until	20/10/2011
Environmental Management System			ISO14001:2004				
Certificate No	E906	Accreditation Body	NQA	Date Issued	11/8/2005	Valid until	20/10/2011
Scope of Accreditation (ISO 14001 and ISO 9001)							
The supply and specification of groundwater and other environmental monitoring equipment							
Safety Policy			In-house system based on OHSAS18001 (not accredited)				

Company Financial Details

Company Registration No:	2573628	VAT Registration No:	GB 559 0682 13
Date of Incorporation	14 January 1991		
Registered Office:	240 Stratford Road, Shirley, Solihull B90 3AE		
D&B DUNS Number	765582796	SIC Codes:	51.70 ("Other Wholesale")
Terms & Conditions of Trading:	30 days net (subject to status) See: www.waterrauk.com/pages/general/Terms.asp		

Bank Details

Available on request

Insurance Details

Go to www.waterrauk.com/pages/general/Liability_Insurance.asp for insurance details and copies of certificates.

Insurance Type	Amount	Detail
Public Liability Insurance:	£2,000,000	Any one event
Employers Liability:	£5,000,000	
Product Liability	£2,000,000	All insured events in any one period

All insurances are brokered via AON Limited with Brit Insurance Ltd under **Policy Number SESS/000497**, expiring on 28 February 2011.

Customer and Trade References

Trade and customer references can be supplied on request.

Data Confidentiality

Watterra (UK) Limited only use data provided by customers for in house business purposes and we do not sell this information to any third party. Confidentiality of all customer information is maintained in accordance with current UK legal requirements. See Privacy Statement on our web site for further details: (http://www.waterrauk.com/pages/general/privacy_statement.asp)