

Conditions of Hire

Rental Period

Our minimum rental period is 1 week and we offer two alternative weekly packages. We do not offer daily rentals.

Standard Weekly Rental

8 days total rental including one weekend measured from the date of despatch to the date of return to our warehouse. For example goods shipped out on a Monday should be returned the following Monday.

Extended Weekly Rental

A total of 11 days rental including 2 weekends. Equipment is shipped out on a Friday for delivery Monday. Return to us by 5pm the following Monday.

Carriage

Equipment can be collected and returned directly to our warehouse between the hours of 9am to 5pm, Monday to Friday.

Despatch of Equipment

Provided you can supply us with a full postal address in writing including post code and site contact name we should be able to deliver. Couriers will not deliver if the site is unmanned or at an unrecognized postal address.

For most locations in the UK we can despatch equipment using a courier on a standard overnight service (i.e. delivery time is not guaranteed and equipment will be delivered at anytime up to 5pm). We can quote for earlier timed deliveries on request.

Return of Equipment

It is your responsibility to arrange for return of equipment to us by the Due Return Date. We can arrange to collect on your behalf on special request – please ask for details at the time of placing your order.

Crates and Packaging Boxes

Equipment should be transported and returned within the crate / packaging provided and kept upright where marked for the duration of the hire period. You will be charged for the cost of replacement crates / packaging where these are not returned or if they are returned in excessively soiled or damaged condition.

Oil, Petrol and Other Hazardous Fluids

Motorised equipment requiring oil and petrol must be **shipped by courier with these fluids drained**, unless special arrangements have been made with the courier. Any equipment incorporating an engine is shipped inside a plastic bag within its packaging crate. This bag must be retained and reused in a similar way on return. It is the Hirer's responsibility to ensure that equipment delivered by our courier is directed to a suitable working area (e.g. equipment should not be delivered or stored in areas where decent furnishings are maintained).

Charges

We bill 7 days per week, including weekends. We accept return of goods up to 5pm on the due return date. For each additional day's rental, excluding weekends, we will bill 20% of the standard weekly charge rate. For example if our Standard Weekly Rental charge is £100, then if equipment is returned 1 day late we would charge £100 + £20 = £120. If the Extended Weekly Rental charge is £135, then if equipment is returned 1 day late we would charge £135 + £20 = £155. If equipment due back with us on a Friday arrives on a Monday, we will only bill for one extra day.

Billing

All rentals must be confirmed in writing with a company Purchase Order number. The PO number should be included on our "Confirmation of Hire" form when returned to us to confirm rental.

Credit Card payments

Cards will be billed weekly during hire to cover the previous week's rental. You will receive a copy of the paid invoice for each week of the rental.

Open Accounts

Invoices are opened at the start of the rental period and issued on completion of the rental to include any additional charges incurred. For rentals extending longer than 1 month, invoices will be issued at least monthly. Invoice terms are 30 days net.

Insurance

You are responsible for the loss of or damage to the equipment and to ensure equipment is insured for loss, theft and damage **from the point of delivery to the point of return** to Waterra (UK) Limited, including when equipment is in transit with couriers arranged by you. Insurance values are provided on the "Confirmation of Hire" form.

Maintenance and Care of Equipment During Hire Period

A check list is provided with every rental. It is your responsibility to check that all the parts are received and immediately notify us if equipment is missing or has been damaged in transit in any way.

You are responsible for maintaining the equipment in a clean condition and returning to us without contamination. Should equipment be returned in an excessively soiled or contaminated state then Waterra (UK) Limited will charge for time spent cleaning the equipment. Our charge for this work varies between £43.00 per hour (simple cleaning) to £75.00 per hour (decontamination).

The Hirer is responsible for ensuring that equipment is used in accordance with the instructions provided. Should equipment be returned in a damaged condition or with a mechanical fault caused by incorrect usage, then Waterra (UK) Limited reserves the right to charge for all repair costs. Our minimum labour charge is £43.00 per hour. Parts will be charged according to our current price list.

Intellectual Property

Unless advised otherwise by the hirer in writing, any intellectual property gathered by the hirer using equipment supplied by Waterra will be automatically destroyed or deleted from equipment memory on return to Waterra.

Title

The equipment remains at all times the property of Waterra (UK) Limited and may not be sub-let under any circumstances.

Terms and Conditions of Supply

Our standard terms and conditions of supply apply in all respects. If not included with this document, they are available from our website or can be forwarded to you on request.